

**The Resolution Corps** is a virtual mediation program administered by the Alternative Dispute Resolution (ADR) Section of the Colorado Bar Association to meet the rising need for access to swift, fair, and cost-effective dispute resolution. The program serves people across all counties of Colorado. The Resolution Corps mediators are experienced ADR Section members who have expertise in virtual mediation services. They provide both paid and pro bono services.

The Resolution Corps strives to advance equity in the practice of ADR and strive to remove barriers for success within the ADR Section and the greater Colorado legal community for underrepresented groups.

## HOW DOES THE RESOLUTION CORPS WORK?

**Panel.** The Resolution Corps provides CBA Members and the public with access to a panel of mediators with knowledge and expertise in Virtual Dispute Resolution (“VDR”).

**Continuing Education.** The Resolution Corps provides educational resources, mentorship opportunities and trainings for ADR Section Members and the public regarding VDR.

**Client Referral Source.** The Resolution Corps provides panelists with a client referral source for mediations.

**Standards of Practice.** The Resolution Corps is guided by the ABA Model Standards of Conduct for Mediators as adopted by the CBA ADR Section [cobar.org/adr](https://cobar.org/adr).

Go to the Resolution Corps website at [cobar.org/For-Members/CBA-Sections/Alternative-Dispute-Resolution/ADR-Resolution-Corps](https://cobar.org/For-Members/CBA-Sections/Alternative-Dispute-Resolution/ADR-Resolution-Corps) to find a Mediator. For further questions, please email [resolutioncorpsinfo@cobar.org](mailto:resolutioncorpsinfo@cobar.org).



Visit us online at [cobar.org/adr](https://cobar.org/adr),  
or call 303-860-1115, ext.1  
for more information.

# Resolution Corps Virtual Mediation Program



**CBA** | Alternative  
Dispute  
Resolution  
Section

## WHAT IS THE ROLE OF THE MEDIATOR?

- The Mediator helps establish ground rules that create an environment for promoting problem-solving.
- The Mediator works with the Participants to identify the issues and their common interests.
- The Mediator does not make decisions for the Participants.
- The Mediator encourages the Participants to propose options and design solutions that meets their needs and interests.
- If the Participants reach a full or partial agreement, the Mediator can help them put the terms of their agreement in writing.



## WHAT IS THE ROLE OF THE PARTICIPANTS?

- The Participants work with the Mediator to reach their own agreements.
- The Participants may meet with the Mediator together or separately, even during the same mediation session.
- The Participants are responsible for follow-through on any agreements they reach.
- The Participants are responsible for filing necessary documents with the Court.

## WHAT IS MEDIATION?

A process to resolve disputes, facilitated by an impartial third-party Mediator, which:

- empowers Participants by giving them responsibility and control over the issues and out-comes;
- is confidential and private;
- allows Participants to address challenges underlying the issues;
- encourages the Participants to listen to and discuss each other's perspectives;
- helps the Participants explore mutually acceptable solutions to difficult problems;
- promotes creative problem-solving;
- is highly effective because the Participants design and are responsible for their own agreements.

Mediation is especially helpful when people want to improve or maintain their relationships and are willing to negotiate together.

## WHAT ARE THE PRINCIPLES OF MEDIATION?

Safe environment

Flexible process

Focus on Participants' needs and interests

Honest and fair discussion

Self-determination

Visit us online at **[cobar.org/adr](https://cobar.org/adr)**